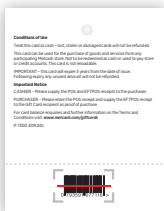


SELLING A GIFT CARD

for integrated POS



- 1** The customer brings a card to the register. **Scan the barcode on the carrier** and enter the value of the gift card to be issued.
- 2** Complete the payment on your point of sale.
- 3** The EFTPOS terminal will then prompt for the **gift card to be swiped through the device**. Press Savings and 0000 as the Pin.
- 4** Write the **issue date and value** on the back of the gift card and then hand to the customer.

Note:

If your **POS does not support the integrated loading of gift cards**, you will need to **process a refund using your EFTPOS terminal**.



Refund to the gift card

- A** Using your EFTPOS menu, select "Refund"
- B** Enter the value of gift card you have sold
- C** Select Savings account
- D** Enter 0000 as your Pin

REDEEMING A GIFT CARD



1 When a customer wants to pay for a purchase with a gift card, simply treat the transaction as an **EFTPOS purchase**.



2 The customer (or operator) **swipe the card**, select savings account and enters the pin. The pin is hidden behind a scratch panel on the back of the card.

Note:

If the transaction declines, it means either:



A There are **insufficient funds on the card**.

The balance can be checked at

 metcashgiftcards.com.au

 1300 409 245

B The card is **expired**

C The card is **damaged**

D The terminal is not opted into the **Metcash network**